

Enterprise Risk Manager

Reports to the SVP of Operations

Coinme is a leading digital currency exchange on a mission to make Web3 and cryptocurrency accessible to everyone. We provide innovative solutions to buy, sell, and manage crypto assets on our B2C platform and our B2B2C solution.

We're large enough to make a difference but small enough for your voice to have an impact. We are an organization where every person matters. You are part of the success of our business and that of our customers regardless of where you sit in our organization, a human touch in a digital world. At Coinme, we hire to support your growth and ours because "Together, we rise."

Position Description:

Coinme is seeking an experienced Enterprise Risk Manager to lead our fraud risk and strategy function. In this crucial role, you will develop and implement a robust risk management framework to safeguard our company's payment operations against various fraud threats.

What You'll Be Working On (Your Impact):

- **Fraud Risk Strategy:**
 - Develop and implement a comprehensive fraud risk management strategy
 - Monitor and enhance fraud detection and prevention mechanisms
- **Risk Assessment and Mitigation:**
 - Conduct risk assessments and implement strategies to address vulnerabilities.
 - Provide oversight and governance of the fraud risk management framework
- **Fraud Prevention System Management**
 - Own the management of the entire anti-fraud toolset, including the fraud prevention systems
 - Ensure systems are updated with the latest fraud intelligence and prevention rulesets and strategies
- **Cross-Functional Collaboration:**
 - Work with internal teams (engineering, legal, compliance, operations) and external stakeholders (regulators, financial institutions) to align fraud risk strategies
- **Monitoring and Reporting:**
 - Establish KPIs and metrics to monitor fraud risk management effectiveness
 - Prepare regular, comprehensive reports for senior management
- **Incident Management:**
 - Lead fraud incident response and develop incident response plans
 - Conduct post-incident analysis to improve future responses
- **Impact Analysis:**
 - Assess the broader financial ecosystem impact of fraud risk strategies
 - Implement measures to mitigate adverse effects

What We're Looking For:

- A bias for action, with a willingness to roll up your sleeves, dive into issues, and learn something new every day
- Experience working in digital payments for a crypto exchange or onramp/offramp
- Extensive experience working with and administering modern payment fraud prevention systems such as Sardine, Fortis, SEON, Sift, Kount, etc.
- A "lean" approach to your work, and can efficiently manage multiple competing priorities

- A customer-centric approach, with a desire to have a deep understanding of customer needs and creative solutions to help our customers
- The ability to be flexible, take feedback, and grow in the face of challenges

Qualifications:

- Bachelor's degree in Finance, Business, Risk Management, or a related field.
- Advanced degree or certifications (e.g., CFA, FRM, CFE) preferred
- 5+ years in risk management, particularly in digital payments and fraud prevention within financial services or cryptocurrency
- Strong analytical skills and experience with risk management tools and data analysis software
- Excellent leadership, communication, and interpersonal skills
- Ability to work in a fast-paced environment and manage multiple priorities

Not Required, But Nice to Have:

- 2+ years at a crypto company
- 1+ years working with the Sardine platform

Compensation and Benefits

- Competitive Salary Range of USD \$100,000 - \$150,000
- 100% Remote - work from the comfort of your home
- Comprehensive health benefits package including options for 100% company-paid health, dental, vision, and life
- A diverse offering of supplemental insurance
- Generous Time Off, Parental Leave, & Paid Volunteer Hours
- Paid Holidays
- Stock Options (US/Canada)
- Great people!

Location

This opportunity is for a full-time position for candidates residing within the United States or Canada. Coinme is a fully remote organization.

Travel

Coinme is fully remote, and this position may require periodic travel.

How do I apply for this position?

Learn more about our mission, vision, and culture at <https://coinme.com/careers/>
Please send your resume to careers@coinme.com

Coinme is an Equal Opportunity/Affirmative Action employer. Coinme is committed to promoting a diverse, inclusive, and inventive environment with the best employees. Our mission and values guide us as we work to ensure that everyone has the opportunity to contribute to their fullest potential. We consider all qualified applicants without regard to ethnicity, race, color, ancestry, national origin, religion, creed, sex, gender, gender expression or identity, genetic information, age, physical or invisible disability, family or medical care leave, veteran status, sexual orientation, political affiliation, or any other protected status in accordance with applicable laws, regulation, and ordinances.

Coinme is also committed to providing reasonable accommodations to individuals with disabilities. If you need reasonable accommodation because of a disability during any part of the employment process, please contact us at hr@coinme.com and provide us with the nature of your request and your contact information.

Did you read the requirements as a checklist and not tick each box? Don't rule yourself out! If this role resonates with you, we want you to apply. Don't see the right opportunity? Email your resume to careers@coinme.com, and we'll review your resume for future opportunities.